# Broadsword Client Satisfaction Survey
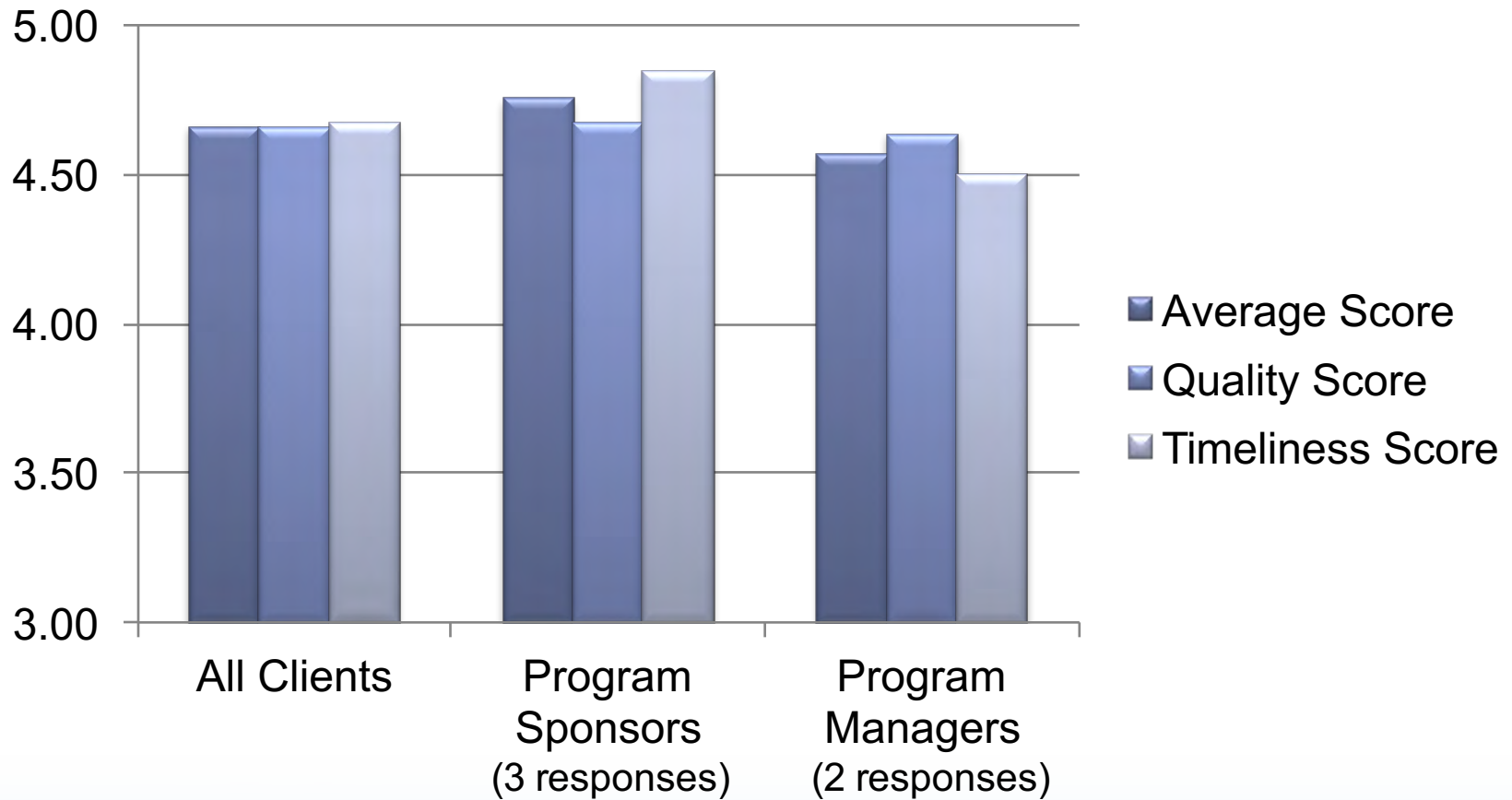## July 2013 Results

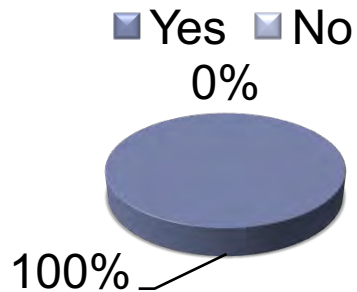**July 26, 2013**

# July 2013 Results Summary

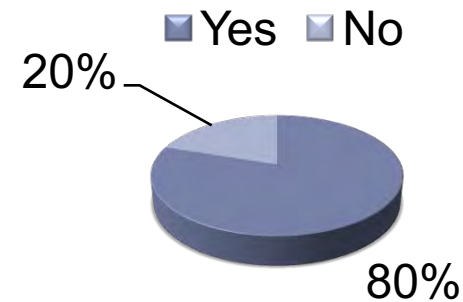# July 2013 Results Summary - Referral

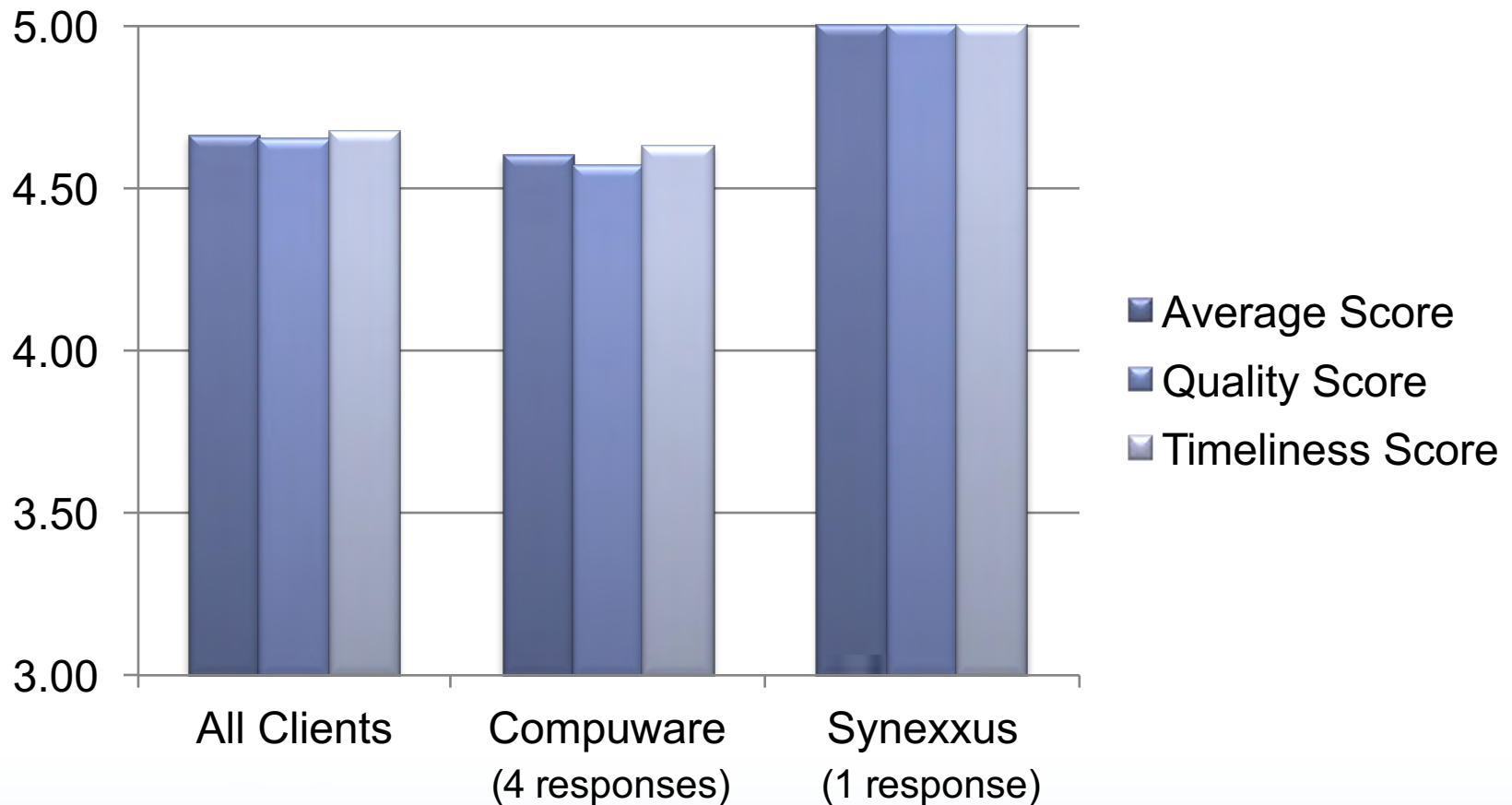## Will you refer Broadsword to other organizations?



Yes ■ No ■
0%
100%

## Are you willing to write a brief testimonial?



Yes ■ No ■
20%
80%

# July 2013 Results Summary - Comments

- "Consultants have in depth knowledge."

- "Appreciated the Agile input/knowledge sharing"

- "Very flexible and responsive"

- "[Broadsword] showed flexibility throughout the last 3 years as our scope changed several times."

- "Clear and concise communication. Provided templates and examples."

- "We loved and respected Laura Adkins, our primary consultant. She was truly a critical member of our team."

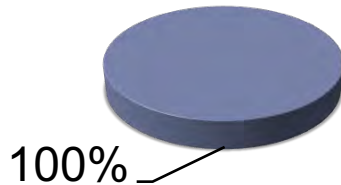- "Jeff Dalton provided the true expert knowledge to keep us moving forward."

# July 2013 Results by Client

Note: Metters was invited to participate in this survey, but chose not to participate.

# July 2013 Results by Client - Referral



**Will you refer Broadsword to other organizations?**

■ Yes  ■ No

0%

100%

✓ **Compuware**
✓ **Synexxus**



**Are you willing to write a brief testimonial?**

■ Yes  ■ No

20%

80%

✓ **Compuware**
**Synexxus**

*Note: Metters was invited to participate in this survey, but chose not to participate.*